

Information Technology Department Customer Services Division

Password:

customer-centric

...Together We Make the Difference...

"...the ITD customer service team has always been top in getting the problem we are experiencing resolved in a very very timely manner. "

Cavalier County Recorder

"...nothing but the highest praise for the individuals I have had contact with..."

Veterans Affairs, Fargo

"....very friendly, helpful, and most of all, not irritated with me or intimidating because I didn't know what I was doing..."

Developmental Center, Grafton

"...very satisfied with the assistance and the timeliness in which you respond to our problems."

Central Services, Bismarck

"...very polite and knew how to fix the problem."

Cass County Child Support
Enforcement, Fargo

"...they handled my problem very quickly and answered my questions without making me feel I was wasting their time. I feel comfortable calling anytime I have a problem or question."

Ward County Social Services, Minot

"...the problem was quickly resolved, the same day, and we were very satisfied with our experience with ITD."

Turtle Lake Public Library

"...great response time and pleasant to work with!"

Youth Correctional Center, Mandan

"...Thank you so much for such a quick resolution to the problem. The online reporting function is very handy and easy to use."

Dept of Human Services, Bismarck

"...excellent communication and help!"

Burleigh County Auditor, Bismarck

"..thank you for all your help. If I have any more questions I won't be afraid to ask."

Sioux County Auditor, Fort Yates

"...They were really on top of the problems."

Mill & Elevator, Grand Forks

"....I needed help and he was there, very nice person, thank you. "

Supreme Court, Grand Forks

"....Thanks for the quick help Again!!
(If you were in the vehicle rental business, you'd make Hertz #2!)
Thanks again!"

Dept of Human Services, Bismarck

"....very satisfied with the service received, always very patient and understands the needs we have, very courteous and professional. Thank you very much!"

Southeast Human Service Center,
Fargo



Incident Management Survey Comments (January, 2007)